



## **SUNSET GRILL TAKE-OUT FOOD SAFETY PROCEDURES**

As part of our ongoing commitment to ensuring the health and safety of our customers and staff, we have introduced new safety protocols for delivery and call ahead take-out orders.

### **WHAT WE'RE DOING TO KEEP YOU SAFE**

- Removed most “cold” food items from our menu to further reduce risk
  - We recommend ordering “hot” foods and microwaving or heating food whenever possible, which destabilizes the virus\*
- Accepting payment at the door for call ahead take-out orders to reduce contact and practice safe physical distancing
- Disinfecting payment processing terminals after each and every use
- High touch points such as door handles are disinfected regularly
- Minimal contact with third-party delivery drivers

Franchise partners have also been instructed to:

- Screen staff before they enter the restaurant (all staff will have their temperature taken before their shift to ensure safety); staff are not permitted to work if they don't feel well for whatever reason
- Practice safe social distancing
- Follow the strictest hygiene protocol

### **FOR ADDED SAFETY**

We recommend the following food safety tips:



**If you are not at home:**

- Wash your hands thoroughly before AND after unpacking and eating your food
- Practice good [hand-washing hygiene](#) – wash your hands with water and soap for at least 20 seconds and scrub thoroughly
- If you are unable to immediately wash your hands, we recommend using an alcohol-based hand sanitizer. Apply liberally

**If you are at home:**

- You may transfer the food to your own plates and throw away all packaging
- Ensure the plate(s) are clean and any surface you will be placing the plate(s) on have been properly disinfected
- Microwave or heat food whenever possible, it destabilizes the virus\*
- Wash your hands thoroughly after you properly dispose of the take-out packaging and enjoy your food

Follow our [ongoing response to COVID-19](#) and learn more about precautionary measures we've taken to keep you safe.

\*Recommendations adapted from Dr. Jeffrey VanWingen, a family physician practicing in Grand Rapids, Michigan with over 20 years' experience. Watch the video: [PSA Safe Grocery Shopping in COVID-19 Pandemic](#).